

## Release Notes – October 13, 2021

## Issues Addressed

- The Chronic Care Management (CCM) Activity Log was not properly filtering CCM entries in all time zones. This has been corrected so the displayed filters and results are now aligned and correct in all time zones.
- The My Schedule feature was not properly filtering scheduled visits in all time zones. This has been corrected so the displayed filters and results are now aligned and correct in all time zones.
- In some cases, when the Expanded Addendum functionality was used to add or modify a signed encounter, the addendum timestamp did not reflect the time zone of the provider's location. This has been corrected so the timestamp correctly reflects the time zone of the provider's device.
- In Advanced Search, when an encounter search was run, sorted, and printed, the resulting file was not sorted using the order from the search. This has been resolved so the encounters will be ordered as they appear in the search results.
- Some users of the CQMsolution tool were encountering errors when running reports. This has been addressed and reports should run error-free.
- For groups using CQMsolution, Measure 69v9 (Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan) will now calculate the numerator correctly in the case where a follow-up is required. Please note, if a follow-up is required for BMI outside of range, providers must enter a negation reason in the Patient Procedures section to meet the requirements for this measure.
- The Improvement Activities category provider drop-down in the GEHRIMED MIPS Dashboard included inactive providers. This has been corrected so the only inactive providers that will appear in the provider list are those with one or more signed encounters during the reporting year.
- In some cases when patient records were merged, a duplicate scheduled visit was linked to the patient which caused the same encounter to display twice in the encounter ribbon of Patient Detail. A fix has been made to prevent the duplicated link. Users who find an encounter that is displayed twice on the encounter ribbon (same encounter ID and DOS) should contact client services for assistance to remove the duplicate link.
- The hospice encounter flag was set from the encounter options menu, which is redundant to the use of hospice modifiers. The flag does not populate data into billing reports. This functionality is deprecated and has been removed in this release.



	🌣 Options 🛩	0	×
Preview a	Change Criteria Manage Macros Send Copy To Send to Support View Previous Encounters	45	3
No normals available.	Hospice Encounter Palliative Care Delete Encounter		

## Feature Enhancements

- Scoring for the optional MIPS Promoting Interoperability measure, Query of Prescription Drug Monitoring (PDMP) has been updated to 10 points for the 2021 reporting year.
- A new Promoting Interoperability measure has been added to the GEHRIMED MIPS Dashboard. This measure is called "Health Information Exchange (HIE) Bi-Directional Exchange (PI\_HIE\_5)." Providers/Groups must choose whether to report PI\_HIE\_1 and PI\_HIE\_4, or the new alternative measure PI\_HIE\_5. The PI\_HIE\_5 measure is reported using a "yes" or "no" attestation. MIPS eligible clinicians will receive the full 40 points for reporting a "yes" attestation for verifiable compliant HIE data exchange.
- Deceased patients are no longer included in search results. On the Patient Search screen, a "Hide Deceased Patients" checkbox is displayed in the header and selected by default. When this option is selected, deceased patients are not included in the search results. A user who is looking for the record of a patient who may be deceased, or may have been marked deceased accidentally, may un-check this checkbox or use Advanced Search to locate the patient record. The Create Encounter and Create Triage Note dialog boxes will no longer display deceased patients when a text or DOB search is used. To create an encounter or triage note for a patient who is deceased, navigate to the patient's record using Advanced



Search or Patient Search with the "Hide Deceased Patients" box unchecked, then use the Create Encounter button or Add Triage Note option from the Patient Detail.

GEHRIMED									-	o x
Search patients for:		Search	Clear					- Hic	le Deceased Pati	ents 🔞 🗙
Tip: You can search any combination of a patient's first name, last name, or date of birth.										
	Last Name	First Name	Middle Name	Date of Birth	Age	Birth Sex	Facility	Days Since Visit	Patient ID	Status

- Admins using CQMsolution for eCQMs now have the ability to configure practices as "Ambulatory - Group." This configuration will allow one report with multiple providers to generate. The report will include only users that have a CQMsolution user account.
- When discharging a patient, the Reason drop-down options are now in alphabetical order, and a new option "Long Term Care Facility" is available.

Create Patient Discharge		<b>2</b>
Date	10/08/2021 Today	
Admit Date	mm/dd/yyyy	
Reason 📶	Select Reason	1
Discharged By 📶	Select Reason Assisted Living Death	
Notes/Referred To	Home Home AMA	
	Hospice Hospital	
Encounter Criteria	Long Term Care Facility Moved Facility Other Patient No Longer in Care of Practice	

• Care providers and practices are now able to track and manage the patient records for enrollees in Institutional Special Needs Plans (ISNPs). Enrollment is entered and edited through the Attachments tab on the Patient Detail.



Copyright © 2021 Netsmart Technologies, Inc. All rights reserved. This document contains Netsmart confidential and/or proprietary information which may not be reproduced or transmitted without the express written consent of Netsmart.

Active Triage - Active	Notes 🕶	Quality Me	asures	Scheduled Visits	- Vital	s • Labs •	Assessm	ients	Procedures Attac	hments 🕶
Current Facility	٠	Issue	۰	Disposition	٠	Provider	٠	Enter	Attachments Amendment Portal ISNP CCM	s ML

After clicking ISNP, click the plus sign button to add an enrollment.

Add Patient Enrollment
No results found.

Choose the appropriate enrollment start date and end date, if applicable, as well as a Care Coordinator, and click Save in the bottom right corner.

Create ISNP Enrollment for TES	ST, GRACE	<b>2</b> ×
Start Date	10/08/2021	]
End Date	mm/dd/yyyy	
Care Coordinator	Select a Care Coordinator	
		Cancel Save

The Patient Detail displays an ISNP indicator under the patient photo. Click the ISNP icon to view the Care Coordinator.





The patient's smoking status is now updated using the Actions menu on Patient Detail, or in the encounter or patient demographics as before.



• Care providers and practices are now able to track and manage the patient records for enrollees in Chronic Care Management (CCM) programs. Enrollment is entered and edited through the Attachments tab on the Patient Detail.

Active Triage 👻 Activ	e Notes 👻 Quality Measures	▼ Scheduled Visits ▼ Vitals ▼ L	Labs - Assessments	Procedures A	ttachments 🔻
ition	Provide	r + Ent	tered By	Attachme	nts
			_	Amendme Portal	ents mu
				ISNP CCM	



After clicking CCM, click the plus sign button to add an enrollment.



Choose the appropriate enrollment start date and end date, if applicable, as well as a Care Manager (optional), a Billing Provider for CCM Service (optional), notes on qualifying conditions and click Save in the bottom right corner.

Create CCM Enrollment for TE	ST, GRACE		<b>2</b>
Start Date	10/08/2021	÷ •	
End Date	mm/dd/yyyy		
Care Manager	Select a Care Manager	¥	
Billing Provider for CCM Service	Select a Billing Provider	٣	
Notes on Qualifying Conditions		li	
			Cancel Save

The CCM indicator is shown on the Patient Detail when an active enrollment exists. Click the CCM indicator to view the designated Care Manager.



	Patient Facility Insurance	TEST, GRACE NORTHWOOD - SNF Unknown
	Visited By	Kelley, Katie
	Last Visited	08/23/2021
	Next Visit	No visit scheduled
	Birth Sex	F
	Tobacco Use	
	Status	Active
ISNP CCM Care Ma	anager: Kelley, Katie	

The Census Manager includes a new Enrollment column and has a filter available so that ISNP and CCM patients can be identified in the facility census.

۲	GEHRIMED					
	10/08/2021	All providers	; <b>v</b>	NORTHWOOD - SNF	T	Filter by enrollment type
	25	61	69		Y	Filter by enrollment type
	Scheduled	Provider Census	Facility Census	Facility Discharged	Facility F	Hospice
r.				Deriver	-	ISNP
	LOC	ation 🔻		Patient		CCM

The Advanced Search Patient search can now also be used to show a list of patients with active ISNP enrollment records in GEHRIMED. Please note that the Hospice enrollment is not available currently but represents future functionality. Please stay tuned!



~end of document~