Costs and Limitations of GEHRIMED v4.1

Capability	Description of Capability	Costs or Fees *Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability*	Contractual Requirements *Requirements of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability*	Technical or Practical Requirements *Requirements of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability*
Certified Product Base Licensing and Subscription (includes data portability, and authentication/access/ control/authorization) *[Relevant certification criteria: §170.315(b)(6)) and (d)(1)]*	Base licensing and subscription to the certified product includes account and providers set up, limited amount of remote training, and group configuration.	Base licensing and subscription may require a one-time fee to establish a group set up, charged per TIN. A one-time set up cost per provider may also be required, along with ongoing monthly licensing fees per provider. Groups requesting HL7/interface connection to a 3rd. party billing company may require one-time connection fee and on-going monthly costs to establish interface. Data generated during the use of the certified product is stored and archived on GPM hosted, HIPAA compliant servers and is included with the licensing and subscription fee. Data may be exported, in individual files or small batches, in CCDA format by the provider(s) at any time. An hourly rate may apply should the group want a mass export of their data in CCDA format, or if they need modification made to the export format.	Groups are required to sign a contract for use of the certified product. Contract terms vary but are typically for a minimum of one (1) year. Pursuant to the company's security policy, all groups are required to sign a BAA for HIPAA security. Groups requesting connection to a 3rd party billing company may be required to enter into a contractual agreement with the 3rd party billing vendor. GPM does not currently provide billing services but have the potential for integrating a billing provider into GEHRIMED GPM does not warrant that we will be able to establish the required connections with all 3rd party billing companies.	Access to the certified product requires a client-based software installation on a desktop, laptop, or iPad, with the 3rd party software requirements and hardware recommendations as defined on the company website. If these requirements change, notification to the group is provided as quickly as possible so that customer-supplied software and hardware may be upgraded. The certified product requires internet connectivity to remain active, although occasional short disconnections are tolerated. Internet connectivity may be via a wired (for Windows) or wireless network or through a Cellular network card. A mass export of data performed by a provider/group will time out in 60 seconds if internet connection does not allow export to happen within that time frame. Groups requiring a mass export of data should refer to the "Cost or Fees" that may apply.
Clinical Decision Support *[Relevant certification criteria: §170.315(a)(9)]*	This functionality allows users to meet Promoting Interoperability requirements by automatically and electronically displaying CDS interventions when a user is interacting with the certified product. These messages identify specific diagnostic or therapeutic information in accordance with the specified trigger.	There is no cost associated with this feature provided the group uses the predefined CDS rules provided by the certified product If group requires specific CDS rules, outside of those already incorporated, a one-time fee may be required to build the required rule. This fee will vary depending on the scope of the project. GPM does not	There are no contractual limitations associated with this capability.	The use of Clinical Decision Support rules must be requested, this feature is not turned on automatically.

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		warrant that we will be able to accommodate all group specific requests.		
Direct Messaging functionality (includes transitions of care, discharge summaries, and clinical messaging). *[Relevant certification criteria: §170.315(b)(1) and (2)]*	This functionality allows users to send and receive Direct-based messages to/from other users of certified health IT systems. Direct messages may include clinical data, notes, and other information, subject to the requirements noted. Our Direct offerings support related Promoting Interoperability and ONC requirements for sending and receiving transitions of care summary documents. We also support a range of other messaging options.	There is no additional cost associated with this feature provided the group uses the standard format for Direct messaging established by Promoting Interoperability requirements. If group requires transmission of Direct messages in a non-standard format, a one-time fee may be required to build the required rule. This fee will vary depending on the scope of the project. GPM does not warrant that we will be able to accommodate all group specific requests.	Pursuant to the company's security policy, all users requesting a Direct address are required to register with and be vetted by GPM's Direct partner, Updox (a member of DirectTrust™). Direct messaging capability is restricted, and users will be unable to exchange messages with users of 3rd party HISPs with whom Updox does not have a trust agreement. If a HISP does not have a trusted relationship to the Updox network, and does not intend to establish connectivity, then connectivity may not be possible. GPM does not warrant that we will be able to establish the required connections with all 3rd party HISPs.	The use of Direct Messaging must be requested, this feature is not turned on automatically. GPM's Direct utilizes the standard messaging format established by Promoting Interoperability requirements. If group requires transmission of Direct messages in a non-standard format, a request must be submitted. GPM does not warrant that we will be able to accommodate all group specific requests.
Electronic Prescribing functionality (includes drug-drug/drug-allergy checks, medication lists, drug formulary checks) *[Relevant certification criteria: §170.315(a)(4), (6), (10), and (b)(3)]*	This functionality allows users to send secure electronic prescriptions. To note, this functionality is not a GEHRIMED product but supplied via a 3rd party application. This feature can also be used to manually input medication lists in a structured format to meet Promoting Interoperability requirements. Both the sending of e-prescriptions and inputting of medication information will satisfy the drug-drug/drug-allergy and drug formulary requirements.	Licensing for e-prescribing requires an ongoing monthly fee per provider, per the group's discretion. It may also include one-time fees, per the group's discretion.	There are no contractual limitations associated with this capability, and no 3rd party contract is required.	The use of e-prescribing must be requested, this feature is not turned on automatically. An e-prescribing license must be purchased in order to utilize the drug-drug/drug-allergy and drug formulary features, as well as have medications display in a structured format. Availability of receipt by 3rd party of e-prescriptions is dependent on the 3rd party's technical capabilities. GPM does not warrant that all 3rd party pharmacies and facilities will have the required technology to receive these e-prescriptions.

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End User Device Encryption *[Relevant certification criteria: §170.315(d)(7)]*	This functionality ensures that electronic health information will be encrypted in accordance with HIPAA standards.	There is no additional cost associated with this functionality.	There are no contractual limitations associated with this functionality.	The certified product always maintains and enforces encryption standards in accordance with HIPAA and ONC standards. When a provider opts to download or transmit data (i.e.: email patient records to a facility), the certified product forces compliant encryption standards to the downloaded and/or transmitted document(s). Due to the level of encryption required providers, and any 3rd party receiving data, will be required to use a 3rd party tool that supports 256-bit encryption. This may be accomplished by using 7-zip software, which is free to download. If these requirements change, notification to the group is provided as quickly as possible so that customer-supplied software and hardware may be upgraded.
Lab Interconnectivity (includes CPOE, image results, and lab tests/results functionalities) *[Relevant certification criteria: §170.315(a)(1)-(12)]*	This feature allows users to connect with lab companies to send and receive lab requests and results. The certified product does not require connection to lab companies to electronically enter orders for medications, laboratory, diagnostic imaging, and lab tests/results (i.e.: to meet Promoting Interoperability requirements). Providers may manually enter data for CPOE, Image Results, and Lab Test/Results.	A one-time connection fee will be charged to establish connection to each 3rd party lab company. The cost of establishing these connections can be substantial and may exceed the annual licensing and subscription fee in some cases. This service may also require on-going monthly fees to maintain and support connection.	Ability of GPM to establish connection requires that the group submit a request with GPM identifying 3rd party and other requested information. The 3rd party must agree (and possess the ability) to establish connection with GPM. GPM will make every effort if good faith to establish such connection, however GPM does not warrant that we will be able to establish the required connections with all 3rd party lab companies.	There are no technical limitations associated with this capability.

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Patient Portal functionality (includes view/ download/transmit to 3rd party and secure messaging) *[Relevant certification criteria: §170.315(e)(1) and (e)(2)*	This functionality enables a user to electronically send messages to, and receive messages from, a patient/guardian in a manner that ensures HIPAA and ONC specified encryption standards are maintained.	There is no additional cost associated with this functionality.	There are no contractual limitations associated with this functionality.	This functionality requires the patient/guardian to have an email address to receive the link for establishing access to the patient portal.
Public Health Reporting connectivity (includes immunization and public health registries) *[Relevant certification criteria: §170.315(f)(1) and (f)(2)(2)]*	This feature allows users to connect with public health registries to send immunization and syndrome-based public health data.	A one-time connection fee will be charged to establish connection to each 3rd party registry. The cost of establishing these connections can be substantial and may exceed the annual licensing and subscription fee in some cases. This service may also require on-going monthly fees to maintain and support connection.	Ability of GPM to establish connection requires that the group log a request with GPM identifying 3rd party registry or state exchange along with other requested information. The 3rd party must agree (and possess the ability) to establish connection with GPM. GPM will make every effort in good faith to establish such connection, however GPM does not warrant that we will be able to establish the required connections with all 3rd party registries.	There are no technical limitations associated with this functionality.