

Patch Notes – Apr. 21, 2020

Windows Launcher Update

The GEHRIMED Windows Launcher application will be updated on 04/21/2020 to improve user experience and correct a number of issues around GEHRIMED crashing or requiring users to uninstall and then reinstall the GEHRIMED Launcher application.

NOTE: This launcher only applies to Microsoft Windows users. iPad and MacOS users are not impacted.

Updating the GEHRIMED Launcher

The GEHRIMED Launcher should update automatically and require no action from the user. However, depending on your device settings, you may need to manually uninstall and reinstall the GEHRIMED Launcher application.

NOTE: The most recent launcher version is 1.5.0.82. To view the version of your currently installed launcher, open the application and check the bottom right corner of window:



[Uninstall:](#)

[Windows Uninstall Instructions](#)

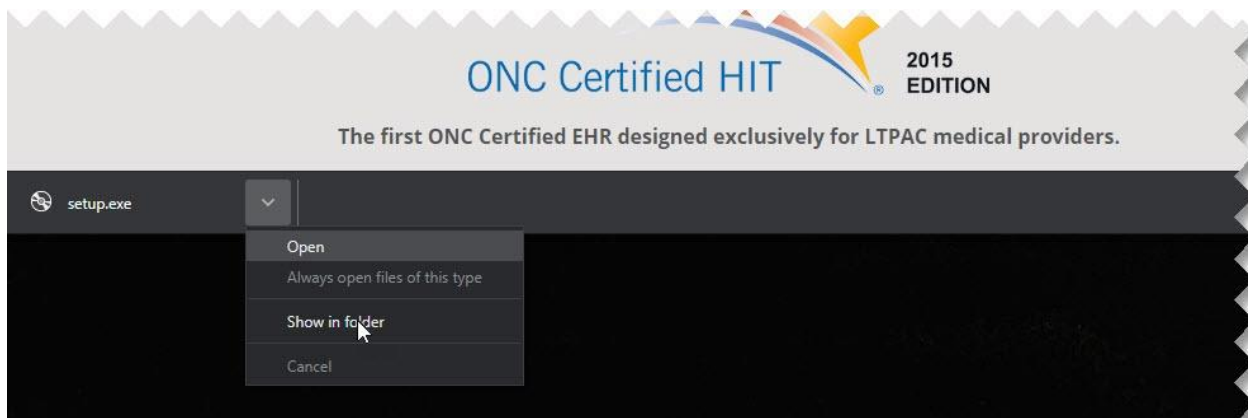
Install:

Before installing GEHRIMED determine what version of Windows you have. If you are unsure, navigate to: [Which Windows operating system am I running?](#)

1. Navigate to install.gehrimed.com and select the option suitable for your operating system:



2. Your browser will display a download message. Select the **Open** option to begin installation:



3. Follow the installation instructions.
4. Open the GEHRIMED application from the desktop or the start menu.

~end of document~